



# **JUNIOR DISPATCHER TEST**

Complete the following test and mail it to the 9-1-1 Center.  
A dispatcher will correct it and send you a  
***Junior Dispatcher Certificate and a special gift!***



(Circle the correct answer)

**1. You have to use money to call 911 from a pay phone.**



TRUE

FALSE



**2. If I accidentally dial 9-1-1, I should:**

- A. Hang up real quick
- B. Stay on the phone and tell the dispatcher it was an accident and answer any questions
- C. Hang up and call my best friend to tell them what I just did

**3. I don't have to know my address or phone number because the dispatcher can tell where I'm calling from when I call 9-1-1.**

TRUE

FALSE

**4. If you call 9-1-1 from a cellular phone in Montana, the dispatcher can tell where you are without asking your location.**

TRUE

FALSE

**5. I can call 9-1-1 when:**

- A. My dog runs away
- B. I fall and break my arm
- C. I am afraid of the thunderstorm



**6. What is 9-1-1?**

- A. It is a special telephone number to call for an emergency
- B. A number to call for directions
- C. The number you call when you are bored



**7. When you call 9-1-1 what questions will they ask?**

- A. Your height
- B. What is your name, address and what is the emergency
- C. How much money is in your piggy bank

**8. How do you call for help in an emergency?**

- A. Yell as loud as you can
- B. Pick up the phone and dial '0' for operator
- C. Pick up the phone and dial 9-1-1



---

**Name**\_\_\_\_\_ **Age**\_\_\_\_\_

**Address**\_\_\_\_\_ **City**\_\_\_\_\_

**State** \_\_\_\_\_ **Zip Code** \_\_\_\_\_

**Mail to:** Gallatin County/City of Bozeman 9-1-1 Center  
615 South 16<sup>th</sup> Ave.  
Suite 101  
Bozeman, MT 59715